



General Policy for Health and Safety, Quality and Environment (HSQE)

We commit to conduct all of our business activities in a responsible manner, which assures the health, safety and wellbeing of colleagues, preservation of the environment, quality of our services and compliance with all applicable health, safety, environmental, legal, quality and regulatory requirements.

To achieve this ethic and culture, we use an integrated Health and Safety, Quality and Environmental Management System (HSQE). The implementation of our management system is fundamental to running our business in order to reduce risk and improve performance.

We look to all colleagues to deliver services which meet or exceed our customers' requirements, and to do so in a safe, and environmentally responsible way. We are committed to fulfilling our compliance obligations and reducing injury and ill health. We recognise that mental health can impact performance, and motivation, and so we take practical steps to support the health and wellbeing of all within our organisation.

We commit to protecting the environment and to prevent pollution as far as possible. We will fulfil our environmental compliance obligations and commit to continually improve our integrated management system with sustainability considerations at the core.

The quality of service provided to our stakeholders is paramount and is ensured through a proactive approach to customer engagement and relationship management.

We are dedicated to conducting ourselves in a responsible manner and will work to improve the welfare of the communities in which we operate.

We expect and encourage our directors and managers to engage with our customers, colleagues, contractors, and other stakeholders to ensure that our operation and management system considers their needs and expectations. We actively involve colleagues and seek feedback to improve our management system and, to facilitate this engagement, our internal HSQE teams continue to offer advice and support to everyone in the business.

We ensure the competence of all colleagues through the provision of appropriate information, instruction, training and supervision. Risk assessments are undertaken so that safe systems of work can be developed, implemented and improved.

We recognise that the active involvement of all colleagues and stakeholders allows us to identify risks and opportunities within the management system to improve our health, safety, quality and environmental culture.

We are focused on continual improvement in HSQE which is achieved through the development and monitoring of annual action plans containing SMART objectives.

A handwritten signature in blue ink that reads 'J. Hunter'.

John Hunter
CEO
OCS Group Limited

A handwritten signature in blue ink that reads 'Bob Taylor'.

Bob Taylor
CEO
OCS Group UK Limited

January 2021

