



Protect Duty

Making the public safer at publicly accessible locations



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While the security industry awaits the final elements of Sir John Saunders' report from the Manchester Arena Inquiry, for many venue and premises owners, and their security providers, thoughts are turning to the advent of the Protect Duty.

Our Global Head of Security, Steve Gardner, has recently visited several customers to discuss areas to review and present potential actions.

Key elements have included:

- + The output from the Manchester Arena Inquiry
- + Recommendations as applicable to the customer
- + The effectiveness of any counter terrorism risk assessments
- + Communication strategies
- + The Protect Duty, Publicly Accessible Locations (PALs) and the likelihood of enforcement
- + The responsibilities for Counter Terrorism
- + A dedicated Employee Vigilance campaign
- + The continuing development of employees including specialised training
- + The responsibilities for the identification of resources for events and HASAW legislation
- + The possibilities of in-house licensing

Acts of terrorism have a devastating impact on victims, their families, friends, and the wider community. It is thought that several hundred people suffered psychological trauma after the Manchester Arena attack.

All security providers work hard to mitigate the threats of terrorism. Working alongside several partners, from innovative technologies to the provision of stewarding services, they are totally committed to keeping communities and those attending concerts and public venues safe. Speaking to our customers helps them consider what more can be done to protect those venues and how our partnership approach can mitigate potential dangers.

Managing the risks outside venues requires special consideration. The legal implications and the possible enforcement regime suggested by the consultation document will need to be considered in the wider context. Will demarcation lines and therefore lines of responsibility become more strictly enforced and where these exist, will any enforcement regime consider the implication of any non-action?

Whilst security providers are upskilling employees with additional training, vigilance campaigns are also important. This enables providers to share updated information with administrative, managerial and other facilities-based staff.



Whilst we wait for the finalisation of the Protect Duty and the output from the Manchester Arena Inquiry, by visiting and presenting to our customers, we are ensuring we continue to keep staff, security teams and site visitors safe. It is critical to ensure we are all working together to defeat the work of extremists.

Steve Gardner, Global Head of Security